

# TECHNICAL REQUIREMENTS

## MINIMUM BROWSER REQUIREMENTS

The TRC *Letters* and *Natural Medicines* websites can run on any device with an internet connection using one of the following browsers:

- \* **Google Chrome**, most recent stable version. Google Chrome applies updates automatically; TRC makes every effort to test and support the most recent version. No configuration recommendations.
- \* **Mozilla Firefox**, most recent stable version. TRC makes every effort to test and support the most recent version of Firefox. No configuration recommendations.
- \* **Microsoft Internet Explorer version 11**. Apply all Microsoft software updates.
- \* **Apple Safari versions 5.x, 6.x and 7.x on Mac OS X**. No configuration recommendations.

*NOTE: For all browsers, you must have JavaScript and cookies enabled. To view PDFs, you will need a PDF-capable browser or stand-alone PDF viewer.*

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## APP REQUIREMENTS

TRC offers native mobile apps for the *Letters* and *Natural Medicines*.

- \* **Apple**: Requires iOS 8.0 or later. Compatible with iPhone, iPad and iPod touch. Download from the App Store.
- \* **Android**: Requires Android V7 and up. Download at Google Play.

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## WHITELISTS/SAFELISTS

Please add these to your whitelist/safelist:

- |                           |                        |                                   |
|---------------------------|------------------------|-----------------------------------|
| * <b>Domains:</b>         | * <b>IP addresses:</b> | * <b>Email addresses:</b>         |
| *.therapeuticresearch.com | 96.46.148.180 (TRC)    | contactus@trchealthcare.com       |
| *.pletter.com             | 52.202.114.55 (TRC)    | customersupport@trchealthcare.com |
| *.trchealthcare.com       | 52.202.30.54 (TRC)     |                                   |
| *.trcassets.com           | 52.202.101.208 (TRC)   |                                   |
| icpbounce.com             | 70.59.11.19 (HubSpot)  |                                   |
| staticapp.icpsc.com       | 69.72.39.204 (Mailgun) |                                   |